



Robert Henry
Superintendent of Schools

Hartford Public Schools
960 Main Street
Hartford, Connecticut 06103
(860) 695-8000

From: Terry D'Italia, public information officer, 860-695-8785; or 550-3222

**For more information contact:
Debbie Wyrebek, Hartford Public Schools, 695-8635 or (cell) 860-919-1124**

**'MOUSE SQUAD' TRAINING THURSDAY, NOV. 18,
AT QUIRK MIDDLE SCHOOL, 85 Edwards St.
9 a.m. – 3 p.m.**

--50 Hartford students and 15 faculty advisors to take part--

(HARTFORD, November 17, 2004) – Some 50 students and 15 faculty advisors from 10 Hartford middle and high schools will participate in an all-day training session tomorrow (Thursday, Nov. 18), where they will learn how to trouble-shoot and repair computers.

The training session will be conducted by staff members from MOUSE, Inc., a New York- based, nonprofit organization dedicated to empowering students and schools to succeed in the Information Age. Travelers Life & Annuity (Citigroup) has been instrumental in bringing the MOUSE program to Hartford. The program, which will run from 9 a.m. to 3 p.m., will be divided into two segments. One segment will cover technical training, where students will learn the basic components of the computer by taking them apart and reassembling them. The second segment will cover trouble-shooting and problem solving.

The goal is to develop specialized teams of student computer experts who will set up and run a technology "Help Desk" at each school. MOUSE Squad teams will respond to requests for assistance before, during and after school, providing a high-quality, real-world school-to-career experience.

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